# Rural Conference 2016

Cheltenham 6 September 2016 John Birtwistle – Head of Policy, **First** 

# Rural bus operators

- Many family firms but not all!
- Generally part of the community
- Not always fully aware of new costs...
- ... or have wherewithal for investment
- Many set up in 1920s to 1950s
- Passed on through generations
- Current generation may see little future
- Need to cash in assets for pension provision
- Insolvency, old age, ill health, cashflow problems, poor future prospects lead to inevitable outcome



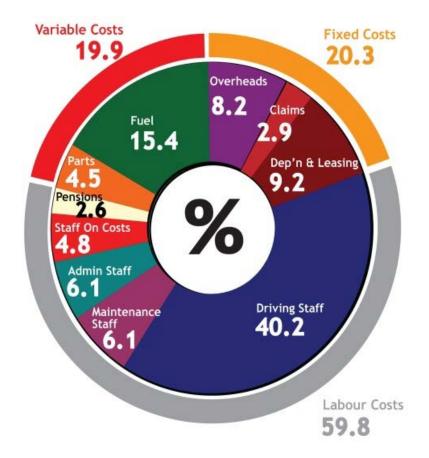
#### Lost rural operators

- Western Greyhound
- Webberbus
- GHA
- Silcox
- Lewis Coaches
- Tates
- Pennine



#### Operator costs

- A bus costs up to £120k per annum to run
- Drivers 40%
- Other staff 20%
- Fuel and duty (note not paid by rail or air)
- Overheads
- Depreciation



#### ...so smaller buses do not necessarily result in a cast saving

### Operator income



ITSO

- Fares collected on and off bus but set against perceived cost of motoring (and actual cost is falling in real terms)
- Concessionary reimbursement typically 50% of fare but accounting for at least 30% of passengers, up to 80% in some rural areas
- BSOG refunds less than half the duty paid on commercial services
- Advertising, private hire etc
- Subsidy for non-commercial services only applies to 15% of total bus operations

Remember – profit is not a dirty word – it is needed for investment!

# The market is changing

• 80% of rural services are commercially operated!



- 1985 Transport Act obliges authorities to identify missing socially necessary services
- But no obligation to provide them
- Local authority spending cuts bus is discretionary spend and not ring fenced
- So it is an easy cut when cash is tight
- Loss of all tendered services proposed in Dorset, Lancashire, Oxfordshire, Derbyshire
- Replaced in some cases by amended commercial services
- Commercial miles up 8% since 2006

# Community Transport

- Can provide a valuable service where local buses are not viable
- But should not compete with local bus as will undermine it:
  - Drivers are not vocational and are often unpaid
  - Financial standing requirements not necessary
  - Maintenance standards lower threshold
  - Drivers' hours not mandated
- As it relies on volunteers, if CT does not run
  - No statutory penalties, but
  - Still disbenefit to community and to users
- Cannot use funding of CT to cross subsidise commercial operation – which applies whenever fares are being charged

LJIO HWN

Refer to Department for Transport Guidelines on CT Funding and the EU State Aid Rules

# The bus contribution –



- Greener Journeys is sponsored by local authorities, DfT, bus operators
- Buses deliver up to £3.50 in economic benefits for every £1 spent by the Government
- Money spent on bus priority and infrastructure delivers £3.32 for every £1 spent
- Concessionary travel generates £2.87 in social, economic and environmental benefits for every £1 spent
- Buses provide access to employment and educations
- The elderly population benefits from remaining active and mentally well
- Access to health facilities reduces cost of social services and health facilities and of transport thereto

#### Latest report....



- 10% improvement in local bus service connectivity is associated with a 3.4% reduction in deprivation (Index of Multiple Deprivation)
- For the 10% most deprived neighbourhoods this means:
  - Employment deprivation -2.7%
  - Income deprivation -2.8%
  - Post 16 education +0.7%
  - Entry to higher education +0.1%
  - Adult skills +1.4%
  - Years of potential life lost -1.5%
- Including wider social benefits in the appraisal of the costs and benefits of local bus services can add as much as a third to the spending on buses, increasing the value from £3 to £4 of benefit for every £1 spent – applicable to revenue and capital expenditure

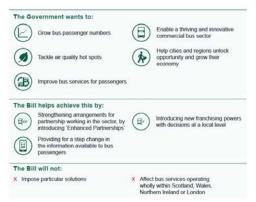
#### Bus Services Bill – rural relevance?

- Bill includes "franchising", Advanced Quality Partnerships, Enhanced Quality Partnerships, provisions on information and ticketing
- Nothing to prevent existing voluntary partnerships continuing
- Impact Assessment tells us it has been rural proofed
- ...but where are the benefits for rural areas ?
- Uncertainty is leading to reduced investment....

Department for Transport

The Bus Services Bill: An Overview

This document summarises the main measures in the Bus Services Bill and explains how they are intended to work in practice.



## A Positive Future?

- Brexit implications? Only for EU Funding.
- Legislative change unlikely.
- Work in partnership with local bus operators
- Ensure MPs understand how it works it's not like London!
- And ensure members understand
- And ensure officers understand!
- Make best use of de-minimis funding
- Don't stint on concessionary reimbursement false economy
- Community transport should be complementary to local bus
- Take action on parking enforcement and policy!
- Planning and land use policies should reflect public transport accessibility

